



Tony Boulden, Principal  
**Gold Coast Holiday Rentals**  
Licensed Real Estate Agent #321960  
Chartered Director, FAICD, REIQ (#61257)  
BComm, Dip CDC, Cert IV Prop



## Palm Springs Residences | Arrival Guide

1 Twenty First Avenue, Palm Beach, Qld 4221

We are delighted that you have chosen to stay in Apartment 702 at Palm Springs Residences for your visit, and from the entire team at Gold Coast Holiday Rentals we extend to you a warm welcome and trust that your stay will be an enjoyable one. You have chosen an outstanding personally managed penthouse apartment, ideal for a family vacation and with a north-easterly aspect looking out over beautiful Palm Beach. You have direct beach access from the complex and wonderful views from all rooms.

For your convenience, we have prepared this personalised guide to acquaint you with our services. Please take a moment to familiarise yourself with the information relating to your apartment, the entire complex and the surrounding area.

Palm Springs Residences — absolute beachfront holiday apartments located at Palm Beach, Gold Coast, Australia. Enjoy your time in air-conditioned self-contained comfort with sweeping balcony views to the Pacific Ocean. Wake up each morning to a million dollar view.

You will enjoy a luxury Gold Coast holiday with everything you could want, from the absolute beachfront location with no roads to cross, a private 25-metre lap pool, the ambience of designer interiors and the security of private underground car parking. Palm Springs Residences offers you the ultimate beachfront destination where you can swim, walk and play on white beach sand, splash in the pool and enjoy life from the comfort of your own private balcony retreat.

From all of us, have a wonderful stay and come back soon.

Tony Boulden  
Gold Coast Holiday Rentals

[www.gchr.com.au](http://www.gchr.com.au)

Bookings	:	1 300 978 384
Keys, housekeeping and general maintenance	:	0409 446 614 (Andrew)
Emergency repairs and all other enquiries	:	0418 658 694 (Tony)
Agent	:	0418 658 694 (Tony)

Your Unit is No. \_\_\_\_\_ on the \_\_\_\_\_ floor.

Your allocated parking space is No. \_\_\_\_\_.

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### Apartment keys and FOB

The enclosed round FOB key accesses entry to the resort complex, pool area, car park and lifts. To operate the system, pass the FOB key in front of the sensor panel at these locations. The silver key unlocks the front door to the apartment. A second key and FOB set will be in the apartment upon your arrival.

*Any lost apartment key and FOB key sets will incur a fee of \$150 each. In the event that you lose one during your stay, please contact 0409 446 614 as soon as possible. Details of a valid credit card representing a "Bond" will be taken upon arrival.*

### Car parking (basement)

Your FOB key will give you access into and out of the car park in the basement of the building. Please note that the FOB key is required to operate the lift to your apartment.

- **Your allocated parking bay is \_\_\_\_\_.** Please use only this bay. Limited visitor parking is situated throughout the resort.

Please take note of the Palm Springs by-laws, which do not permit any boat, trailer, caravan, campervan or mobile home anywhere on the common property. Owners or occupiers of apartments must not park any vehicle in areas set aside for visitor parking and visitors may park only in areas set aside for visitor parking.

In the event that an unauthorised vehicle has occupied the reserved car space for this apartment please park in any unreserved car space and contact us on 0409 446 614 with the vehicle details (make, model and registration #) and we will arrange for the offending vehicle to be towed away as soon as possible.

## Check-in and check-out times

Check-in time is after 2.00 pm and checkout time is no later than 10.00 am. On departure, the property should be left in a similar state to its condition on arrival.

- **At the end of your stay, upon departure please leave both key and FOB sets in the apartment.**

## Conditions of occupancy

Please take time to read through the terms and conditions of occupancy, which you will find in the “Information for Guests” package at the unit. There is also a copy online at <http://www.gchr.com.au/terms-conditions/>

Should there be any variation between the edition in your unit and that posted on the website, the website version is regarded as the most recent and therefore authoritative version. These terms and conditions are written in plain English and are easy to understand and are similar to those applied in most commercial holiday lettings.

## Directions for arrival

Please see location map below.

### Travelling NORTH from Gold Coast Airport

Head north along the Gold Coast Highway, follow the signs towards Burleigh Heads. Perform a U Turn at the set of lights at Twenty Third Avenue then drive south and turn LEFT into Twenty First Avenue. PS if you pass the Tallebudgera Surf Club before your U-turn you have travelled too far.

### Travelling SOUTH from Southport/Robina/Burleigh Heads via the Gold Coast Highway

Follow the signs to Coolangatta south along the Gold Coast Highway. After you pass Tallebudgera Surf Club on your left, drive south and turn LEFT into Twenty First Avenue.

### Via the M1 Motorway

Please note that if you are travelling via the M1 (Pacific) Motorway, Exit 92 will take you onto Palm Beach Avenue. When you reach the Gold Coast Highway, you should turn to the north (left). You will need to make a U-turn at 23<sup>rd</sup> Avenue as noted above in order to reach the complex.

## Management

Your holiday apartment is managed independently from the resident on-site manager and staff.

Guests are welcome to avail themselves of the information and services available from the main reception to book tours etc.

We wish you a pleasant journey and an enjoyable stay on the Gold Coast.

