



ARRIVAL GUIDE

Keys and Car Parking

Apartment 102 – Palm Springs Residence

1 Twenty First Avenue, Palm Beach QLD 4221

We are delighted that you have chosen to stay in Apartment 102 at Palm Springs Residences for your visit to the Gold Coast, and from the entire team at Gold Coast Holiday Rentals we extend to you a warm welcome and trust that your stay will be an enjoyable one.

For your convenience, we have prepared this brief arrival guide to assist you with access to the apartment using the enclosed key and FOB set. You will find a complete guide waiting for you at the apartment. Please take a moment to familiarise yourself with it.

Tony Boulden (0418 658 694)
Gold Coast Holiday Rentals
www.gchr.com.au

Housekeeping: 0409 446 614
Bookings: 1 300 978 384

KEYS and FOBS (APARTMENT)

The round FOB key accesses entry to the resort complex, pool area, car park and lifts. To operate the system, pass the oval FOB key in front of the sensor panel at these locations. The silver keys unlock the front door to the apartment.

A second key and FOB set will be in the apartment upon your arrival.

Any lost apartment key and FOB key sets will incur a fee of \$150 each. In the event that you lose one during your stay, please contact 0409 446 614 as soon as possible. Details of a valid credit card representing a "Bond" will be taken upon arrival.

CAR PARKING [Basement]

Entrance to the complex and the car park (Basement 1) is via Twenty First Avenue. The car park is down the ramp.

Your round FOB key will give you access into and out of the car park. To access the apartment which is on the ground level, simply walk past the lift down the corridor towards the beach and your unit is on the left. Please note that the FOB key is required to operate the lift.

➤ **Your allocated parking bays are No. 8 and 9.**

Please use the allocated parking bay only located near the lifts. Limited visitor parking is situated throughout the resort.

In the event that an unauthorised vehicle has occupied the reserved car space for this apartment please park in any visitor car space and contact us on 0409 446 614 with the vehicle details (make, model and registration #) and we will arrange for the offending vehicle to be towed away as soon as possible

CHECK IN/ CHECKOUT TIMES

Unless prior arrangements have been made, check-in time is after 2.00 pm and checkout time is no later than 10.00 am. On departure, the property should be left in a similar state to its condition on arrival.

➤ **At the end of your stay, upon departure please leave both key and FOB sets in the apartment.**

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DIRECTIONS

Travelling NORTH from Gold Coast Airport

Head north along the Gold Coast Highway, follow the signs towards Burleigh Heads. Perform a U Turn at the set of lights at Twenty Third Avenue then drive south and turn LEFT into Twenty First Avenue. PS if you pass the Tallebudgera Surf Club you have travelled too far.

Travelling SOUTH from Southport/Robina/Burleigh Heads via the Gold Coast Highway

Follow the signs to Coolangatta south along the Gold Coast Highway. After you pass Tallebudgera Surf Club on your left drive south and turn LEFT into Twenty First Avenue.

Via the M1 Motorway

Please note that if you are travelling via the M1 (Pacific) Motorway, Exit 92 will take you onto Palm Beach Avenue.

When you reach the Gold Coast Highway, you should turn north (left). You will need to make a U-turn at 23rd Avenue as noted above in order to reach the complex.



CONDITIONS OF OCCUPANCY

Please take time to read through the terms and conditions of occupancy which you will find in the Information for Guests package at the unit. There is also a copy online which you will find at <http://www.gchr.com.au/terms-conditions/>

Should there be any variation between the edition in your unit and that posted on the website, the website version is regarded as the authoritative. These terms and conditions are written in plain English and are easy to understand and are similar to those applied in most commercial holiday lettings.

We wish you a pleasant journey and an enjoyable stay on the Gold Coast.

File: Arrival Guide Unit 102 100809