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The Moroccan | Arrival Guide

2-6 View Avenue, Surfers Paradise, Qld 4217

We are delighted that you have chosen to stay at the Moroccan during your visit to the Gold Coast, and from the entire team at Gold Coast Holiday Rentals we extend to you a warm welcome and trust that your stay will be an enjoyable one.

For your convenience, we have prepared this brief arrival guide to assist you with access to your chosen apartment using the enclosed key and FOB set. You will find a complete guide waiting for you at the apartment. Please take a moment to familiarise yourself with its contents.

Rising against the Surfers skyline in a fabulous forest of turrets and domes, the magnificent Moroccan Resort offers style and sophistication in accommodation that epitomizes luxury; with breathtaking views over the Gold Coast's beautiful Surfers Paradise beaches and pristine waters, this prime holiday location is second to none.

This Mediterranean style complex is located right in the heart of Surfers Paradise and is central to everything Surfers Paradise has to offer. The Moroccan Resort offers the pleasure of exclusive resort style facilities nestled within a secure oasis of tropical landscapes on the beachfront, right opposite the fabulous golden sands of Surfers Paradise patrolled beach. Your holiday apartment is fully self-contained, sleeps up to eight people in three bedrooms, is air-conditioned for your comfort and has spectacular ocean views.

Restaurants, bars and shops are all on your doorstep, and the ambience of Cavill Avenue is just a short stroll away. This has made The Moroccan Resort popular with families and couples from Australia and overseas alike.

Everywhere you look there is an engaging sense of calm, space, elegance and intimacy. The Moroccan Resort embraces the casual charm of life by the ocean, breathtaking vistas over golden beaches and rolling surf, and the atmosphere of the Surfers Paradise chic style and sophistication.

From all of us, have a wonderful stay.

Tony Boulden (0418 658 694)

Your apartment No. MV244 on the 11 floor of the View Tower .

Your allocated parking space is No. 18 Basement .

Bookings	:	1 300 978 384
Keys, housekeeping and check-in arrangements	:	0409 446 614 (Andrew)
Repairs and general maintenance	:	0430 341 795 (Barry)
Agent and all other enquiries	:	0418 658 694 (Tony)

Apartment keys and FOB

The enclosed FOB key accesses entry to the resort complex, pool area, car park and lifts. To operate the system, pass the FOB key in front of the sensor panel at these locations. The silver key unlocks the front door to the apartment.

A second key and FOB set will be in the apartment upon your arrival.

Any lost apartment key and FOB key sets will incur a fee of \$150 each. In the event that you lose one during your stay, please contact 0409 446 614 as soon as possible. Details of a valid credit card representing a "Bond" will be taken before arrival.

Car parking

Your FOB key will give you access into and out of the car park in the basement of the building. Please note that the FOB key is required to operate the lift to your apartment.

- **Your allocated parking space is __18 Basement __. Please use only this bay. Limited visitor parking is situated throughout the resort.**

In the event that an unauthorised vehicle has occupied the reserved car space for this apartment please park in any unreserved car space and contact us on 0409 446 614 with the vehicle details (make, model and registration #) and we will arrange for the offending vehicle to be towed away as soon as possible.

Check-in and check-out times

Check-in time is after 2.00 pm and checkout time is no later than 10.00 am. On departure, the property should be left in a similar state to its condition on arrival.

- **At the end of your stay, upon departure please leave both key and FOB sets in the apartment.**

Conditions of occupancy

Please take time to read through the terms and conditions of occupancy which you will find in the “Information for Guests” package at the unit. There is also a copy online which you will find at <http://www.gchr.com.au/terms-conditions/>

Should there be any variation between the edition in your unit and that posted on the website, the website version is regarded as the most recent and therefore authoritative version. These terms and conditions are written in plain English and are easy to understand and are similar to those applied in most commercial holiday lettings.

Directions for arrival

Please see location map below.

Travelling NORTH from Gold Coast Airport

The resort complex is 22 km north of the Gold Coast Airport and the journey time is approx. 30 mins.

From the airport head north along the Gold Coast Highway for approx 20 km as far as Surfer’s Paradise Boulevard. Turn right onto the Boulevard and proceed for another kilometre. At Hanlan Street, turn right and then at the roundabout take the first exit onto the Esplanade. At this point the Pacific Ocean will be on your right. At View Avenue (70 metres north) turn left and the complex is on your left.

Travelling SOUTH from Brisbane Airport.

The resort complex is approx. 88 km south of Brisbane Airport and requires a journey time of around 1 hour and 20 mins along the Pacific Motorway.

Follow the motorway as far as Helensvale and take the Helensvale exit onto the Gold Coast Highway (look for the two theme parks *Movie World* and *Wet n’Wild* which you will see on your right prior to exiting left). Follow the Gold Coast Highway (Brisbane Road) for approx. 8.5km to Biggera Waters, then at the T-junction the highway continues with a sharp-right hand turn. Travel a further 6 km. Towards the end at Southport, the road crosses the Nerang River twice. After the second bridge turn left into Surfer’s Paradise Boulevard for 800 metres before turning left into View Avenue. Your destination is on the right.

Management

Your holiday apartment is managed independently from the resident on-site manager and staff.

Guests are welcome to avail themselves of the information and services available from the main reception to book tours etc.

File: Arrival Guide Moroccan Generic

